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NHS England Identity Agent v2.4.6.0

Release Notes

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| Project / Programme | **Platforms** | Project | **IAM** |
| Document Reference | **NHS England Identity Agent v2.4.6.0 Release Notes** | | |
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| Owner | **Phil Gill** | Version | **​​1.0​** |
| Author | **Ashley Harris** | Version issue date | **06/08/2024​** |



[Introduction 3](#_Toc159590869)

[Audience 4](#_Toc159590870)

[Release Details 5](#_Toc159590871)

[Support 5](#_Toc159590872)

# Introduction

The NHS consists of over 27,000 individual organisations providing care across the country through primary and secondary care sites, community care settings, adult and social care, pharmacies, opticians, dentists, and education & training establishments all of which contribute to the improved care options available for individual patients.

NHS Care Identity Services are an identity, authentication & authorisation management system, responsible for ensuring that every clinician within the NHS has the appropriate level of access to national clinical and non-clinical systems. The services provided by NHS Care Identity Services are used and supported 24 hours a day, 365 days a year and is highly resilient.

At the front line of the identity solution is the Smartcard and Identity Agent. The Identity Agent is an installable component that is installed on every device that is used as a point of access to clinical systems and a Smartcard is used to authenticate the user.

## Audience

* The document is aimed at Registration Authorities, IT Teams, IT Administrators, and supplier of products who use Care Identity services for authentication and authorisation.

## Release Details

This release is the NHS England Identity Agent v2.4.6.0 dated 31st May 2024 on the digital signature.

This latest release contains one additional amendment as described below.

**Additional enhancement to assist with hardware checks on VDI platforms**

This release contains all previous features introduced as described below.

**Upgrade to .NET4.8 fra****mework**

Installation of new Identity Agent requires .NET framework 4.8,

**Removed Certs and Installation Cert form while installation**

Certs selection section has been completely removed during the installation of the latest version of Identity Agent

**Pin length is now set maximum of 8 characters only**

Users can enter a maximum 8 characters in the Passcode section of the latest version of the Identity Agent. All smartcard types (GEM/OT & PIV) can allow up to 8 digits of passcode as per new change in CIS (Care Identity Service)

**Self-service unlock is updated to a new URL**

A new Self-Service URL has been added in this version of Identity Agent. Users can unlock the smartcard through a simplified process and only need a valid email address against their identity profile.

**UI (User Interface) changes**

Have replaced the HSCIC logo with the NHS logo from all the places in the latest version of Identity Agent

**New registry key**

A new registry key which ensures prescription signing using the new signing APIs continues to work. When stale X.509 Certificates issued by those defined Certificate Authorities are removed

# Support

**For further support or more information, please use one of the following:**

Raise a ticket via the [NHS Digital Customer Portal](mailto:NHS%20Digital%20Customer%20Portal,) or email [ssd.nationalservicedesk@nhs.net](mailto:ssd.nationalservicedesk@nhs.net)

Telephone contact 0300 303 5035

**Alternatively write to:**

Iamplatforms@nhs.net